

Technical Experts Coast to Coast



Building Automation

Energy Services

HVAC Services

Solutions

AirtronCanada.com
1-888-393-5553



Airtron[®]
CANADA

A Direct Energy[®] Company

WHO WE ARE

Airtron Canada is a national provider of HVAC, Building Automation and Energy Services for Canadian businesses. Our technical experts deliver world-class performance from a coast to coast network of regional service locations.

We leverage deep knowledge and experience in buildings, mechanical systems and energy management to help our customers protect their investments and keep their facilities operating at full potential. From preventive maintenance plans, through to scalable, comprehensive services strategies and installation services, our commitment to over-performing and earning the trust and confidence of our customers remains the same.

By being part of the Direct Energy family, Airtron Canada will be supported by the strength and stability of a global organization while building the reputation of being **“Technical Experts Coast to Coast”**.

SERVICES WE OFFER

HVAC

Airtron Canada HVAC Service provides maintenance, repair and installation services to businesses across Canada. Primarily, we provide preventive maintenance programs customized to suit our customers' requirements, emergency break down repair services and design-build installations.

Our HVAC solutions include Retrofit and Replacement, Chiller Solutions and Continuous Commissioning.

Building Automation

Airtron Canada provides a full suite of BAS Services including maintenance, repair and installation, to businesses across Canada. We provide custom, preventive maintenance programs, a comprehensive national account support program and emergency repair services.

Our Energy Management solution, iControl™, enables our customers to reduce operating costs, receive utility based incentives, increase environmental responsibility and become active leaders in climate change. Our comprehensive reporting capability differentiates us from the competition.

Energy Services

Our experienced energy services industry professionals help our customers achieve superior energy efficiency in their facilities. Our team includes professional engineers, certified energy managers, certified building commissioning professionals, certified measurement and verification professionals and LEED accredited professionals.

Our Energy Services include Energy Conservation Assessments, Energy Intensity Benchmarking, Asset Renewal Assessment, Life-Cycle Cost Evaluation, Implementation, Commissioning and Re-commissioning, Savings Assurance and Measurement & Verification.

WHY CHOOSE US AS YOUR SERVICE PROVIDER?

The Company

- We are backed by the corporate strength and stability of our parent company Direct Energy Marketing Limited, the largest competitive retail energy supplier in North America.
- Direct Energy serves more than 6 million customers and is the North American leader in mechanical and energy services.
- Backed by Direct Energy, we take pride in our small-company culture. We are big enough to deliver, but small enough to care about each and every one of our customer relationships.

The People – Our Team

- We believe the real strength of our Company is our people.
- Our winning team consists of certified, trained technicians, in-house energy experts, dedicated product specialists and knowledgeable sales people.
- We hire and develop the industry's most qualified and customer-focused professionals and provide training to stay abreast of the latest industry trends and technology innovations.
- We maintain effective health, safety and wellbeing programs, with the number one goal that our people arrive home safely every day. We lead by example and hold each other accountable.

Breadth and Depth of Service Offerings and Solutions

- We offer building technology services for Canadian businesses and building owners that include a full suite of Heating, Ventilation and Air Conditioning services, Building Automation Systems services and a broad range of energy efficient products, full installation services and energy optimization services.
- We offer flexible and scalable service contracts, both multi-site and multi-vendor, allowing us to design the most simple or complex service programs to meet our customers' business needs.
- Our team members leverage deep expertise and experience, aspiring to become trusted advisors that provide the right combination of services and technology to support our customers' business and environmental goals.

Commitment to Customer Service Excellence

- We aim to establish a new standard of customer service excellence in our industry.
- Our new market-focused customer care strategy includes the investment in software that will improve our dispatch and call-handling process, shorten customer wait-times and enhance overall customer experience.
- Our new Customer Support Centre based in Ottawa, Ontario is staffed 24/7 and provides alarm monitoring and reporting services, remote diagnostics and trouble resolution, and accepts all service calls for HVAC and Building Automation Systems.

Local Service from Local Offices – Coast to Coast

- We provide local personalized service from 20 service locations across Canada.
- We serve over 4000 business customers and support 20,000 customer sites from coast to coast.
- We have 350 employees working in the communities where they live and where our customers do business.

CALL US FOR MORE DETAILS
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VISIT US AT
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